



Lisa Pappas: Working Virtual: Communication Strategies of Successful Virtual Teams

From real-time communications to checking the traffic before we leave the office, the Internet has brought us many benefits. It has had an overall *positive* impact in the workplace, especially for those who work with virtual teams around the globe. But just because we can easily connect to colleagues to create a virtual team doesn't necessarily mean the project will always go as planned.

Lisa Pappas, an Accessibility Analyst with SAS Institute, will speak to virtual team building, management, and provide methods of how to best communicate with colleagues who could be working in a culture far from your own, plus much more.

General Topics to be discussed:

- Best practices and pitfalls when working across time zones with global virtual teams
- Differences to be aware of between North American, US, European, and Asian business cultures
- How functional differences affect communication methods (sensitivity to co-workers with disabilities)
- Tips for managing performance of remote direct-reports

Web Seminar Details

Panelist: Lisa Pappas

Date: Friday, October 24th, 2008

Start Time: 11:30 AM (EST)

End Time: 12:30 PM (EST)

Duration: 1 hr

Cost: \$25 SIG member; \$35 non-SIG member (PayPal only)

Web Access Instructions

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